

QUESTIONS ANSWERED TOILET REPLACEMENT PROGRAM changes as of January 1, 2011



Question: How is the Toilet Replacement Program changing?

Answer: Effective, January 1, 2011, 6-litre toilets are no longer eligible for a rebate. Replacement toilets must be Region-approved dual flush or 4.8-litre or less single-flush high efficiency toilets (HETs).

Question: What is a 4.8-litre high-efficiency toilet (HET)?

Answer: A toilet that has one flushing option that uses 4.8-litres of water or less per flush.

Question: What is a dual-flush high-efficiency toilet (HET)?

Answer: A toilet with two flushing options. One flush uses either 3 or 4 litres and the larger flush uses 4.5 or 6 litres of water.

Question: When do these changes come into effect?

Answer: January 1, 2011.

Question: Why is the Toilet Replacement Program changing?

Answer: The Toilet Replacement Program was developed to help reduce water use. The less water a toilet flushes, the more water saved. With toilet technology evolving, you can now buy a super-efficient HET toilet that will perform just as well as a 13-litre or larger toilet.

Question: What are the qualifiers for the program?

Answer: Qualifiers* include:

1. Residence must be located in one of the cities or townships in Waterloo Region and connected to municipal water and/or wastewater.
2. Residence, landlord, church, non-profit, or business property must be built before 1996.
3. Must be replacing a 13-litre or larger toilet.
4. Replacement toilet must flush an average of 4.8-litres or less, be Region-approved and meet the "WaterSense" standard. Includes both single-flush and dual-flush toilets.
5. Maximum of three HET rebates per residential property allowed, lifetime.

**Businesses, landlords, non-profit organizations and churches may also qualify. Please call 519-575-4021 to register or for details.*

Question: How can I find out more about the qualifiers for the program and obtain the latest list for Regional-approved toilets?

Answer: Please contact the Region of Waterloo, Water Efficiency. Information including the approved list is also available online.

Question: I purchased a 6-litre toilet in 2010. Can I still qualify for the rebate?

Answer: Persons who purchase 6-litre toilets up to December 31, 2010 may apply for the \$40 rebate up to six months after the toilet receipt date.

For additional information on the Toilet Replacement Program, please contact:

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